

## School Repairs/Servicing What Is A "Micro Service"?

Not every school instrument needs a complete service each year. Our **Micro Service** is offered exclusively to schools and other music education organisations and is only available for those instruments not requiring a standard service. When we assess your instruments, we will let you know if any of them are suitable candidates for a micro service and bill accordingly.

Please check the next pages for the service process of a Micro Service.

Any instrument requiring more than the scope of a Micro Service will automatically be booked in for a Standard Service.

## What We Don't Cover in a Micro Service

For woodwind instruments, a Micro Service does not include any of the following:

- >> Tone hole levelling
- >> Body straightening
- >> Rod screw and/or key straightening
- >> More than 3 pad replacements
- >> More than 5 cork replacements
- >> Spring replacements
- >> Wood reconditioning/oiling
- >> Soldering
- >> Dent work
- >> Crack repair
- >> Any other extensive repairs

For **brass instruments**, a Micro Service does not include any of the following:

- >> Freeing of slides, valves, etc.
- >> Chemical cleaning
- >> Slide realignment
- >> Valve straightening/replacement
- >> Valve lapping/honing
- >> More than 3 felt replacements
- >> Rotor restringing
- >> Spring replacements
- >> Soldering
- >> Dent work
- >> Any other extensive repairs







