





Off To A Flying Start!

Congratulations on setting out on one of the most exciting adventures: learning to play a musical instrument.

Whether you have chosen to play the flute, the saxophone, the French horn, or maybe even the tuba, not everyone is ready to purchase an instrument for their first music lesson.

Rent-a-Horn offers a great alternative: hire a brand-new or preloved instrument to get off to a flying start!





The Perks

- · Top quality instruments
- No deposit or bond required
- No fees (*) or interest
- Unpack and play no setup required
- Free maintenance for normal wear & tear
- Delivery to your door available (charges apply)

(*) assuming your rental payment isn't declined or late, you are not exiting your contract earlier than the agreed minimum term, or the instrument has not been damaged beyond acceptable wear & tear. Please refer to our Terms & Conditions for further details.

Brand-New or Preloved?

We offer both brand-new and preloved instruments in our rental program.

Brand-new instruments must be rented for a minimum of 6 months. Your initial payment is equal to 20% of the instrument's retail price. This is then followed by 11 monthly instalments to pay off the instrument. If your circumstances change and you decide to return the instrument, you can do so without incurring any penalties after the first 6 months.

This option is particularly useful if you aim to eventually own the instrument.

<u>Preloved instruments</u> have a minimum hire term of 1 month. It is not possible to purchase these instruments outright at any time.

This option is particularly useful if you require a short-term rental instrument or if owning a musical instrument is not for you.



Brand-New Instruments



Renting a brand-new instrument from us offers a safe road to owning a musical instrument. This rent-to-own system works as follows:

1. Initial Payment

To kick off the rental agreement, you'll make a payment equal to 20% of the instrument's selling price.

2. Monthly Instalments

The remaining cost of the instrument is divided into 11 monthly payments, and once completed, the instrument becomes officially yours!

Some key points to keep in mind:

- The minimum rental period for a brand-new instrument is 6 months. If your circumstances unexpectedly change, you can return the instrument after 6 months without incurring any further charges.
- If you decide to return the instrument before the minimum 6-month minimum rental period ends, you will be charged an exit fee. This fee is equal to the sum of the rental fees you would normally pay over 6 months, minus any fees already paid.

Brand-New Instruments Payments Calculator

Purchase price of the instrument at LCWB: (A) Your first payment (20% of the purchase price): (B) Remaining value of the \$ instrument (A - B): You are then charged 11 equal (*) montly instalments of: (C) Summary **Initial Payment:** (B) **Monthly Instalments:**

^(*) due to cash rounding, the final instalment amount may differ slightly from the 10 previous monthly instalments (usually only by a few cents).

Preloved Instruments Monthly Fees

Instrument	Monthly Fee
Flute (standard)	\$30
Flute (with straight & curved headjoint)	\$35
Eb Clarinet (plastic)	\$30
Bb Clarinet (plastic)	\$35
Soprano Sax	\$55
Alto Sax	\$55
Tenor Sax	\$65
Baritone Sax	\$120
Trumpet	\$35
French Horn - Junior (in Bb or F)	\$65
French Horn - Single (in Bb or F)	\$65
French Horn - Double	\$85
Trombone (in Bb)	\$35
Trombone (Bb/F)	\$65
Baritone Horn or Euphonium	\$65

Frequently Asked Questions



How do I pay?

When you apply to rent an instrument through us, you will be asked to leave your credit or debit card details. Payments are taken from your card once a month. At this point in time, EFT or direct debit is not possible.

I can't make my payment this month; what do I do?

We understand that making payment can sometimes be difficult. We are here to support. Simply call us on 1300 83 94 97 and we can discuss options.

Which instrument brands are on offer?

Our rental program includes selected models of Syrinx, Jupiter, Leblanc, Backun, and Eastman instruments. It is not possible to choose a particular brand for our preloved rentals, however, for brand-new rentals, a complete list of models available through this program may be found on our website.

Syrinx is our proprietary brand and a perfect fit for beginning to intermediate musicians. More information is available at www.syrinxmusicalinstruments.com.



Frequently Asked Questions

Do I have to insure my rental instrument?

We strongly recommend that you insure your rental instrument. Most home & contents insurers will be happy to add the instrument to an existing policy.

I dropped or damaged my instrument; what do I do?

First things first - store the instrument in its case if possible. If not possible, wrap it in a large towel and place it inside a secure box or a strong plastic bag. Then, call us on 1300 83 94 97 and explain what happened. We'll ask you to come in with the instrument so we can assess the damage it has sustained.

Please note that the cost of repairs for any self-inflicted damage to one of our rental instruments is payable by you.

I no longer need the instrument; what do I do?

Simply call us or email us to let us know. You'll then be invited to return the instrument to us. If you are returning a brand-new instrument before the minimum term of 6 months has expired, you will be charged an exit fee.



Application Form

Ready to go?

Browse to www.lcwb.com.au/rentals or scan the QR code on the right to fill in an application form.



What Happens Next?

Once we have received your application, we will need a moment to get an instrument ready for you. We check over every instrument, new or preloved, before it leaves the store. That way, you are guaranteed to receive an instrument that works from the get-go.

Once that has been done, we'll call you to finalise any paperwork and to organise a pick-up time or delivery details. We will ask you to provide us with your photo ID and your valid credit card details.

Terms & Conditions

The complete Instrument Rental Agreement is too extensive to add to this brochure. You can find the entire Agreement at https://bit.ly/RAHTC (note this is not a spam link, but simply a shortened link to make it easier to type into your browser; it will take you to the correct document on our own website)

Questions?

If you have any further questions, please contact us on 1300 83 94 97 or sales@lcwb.com.au - we'll be glad to help!





296 Keira Street
Wollongong NSW 2500
Call us at 1300 83 94 97
Email us at sales@lcwb.com.au
Visit us at www.lcwb.com.au